

PharmTechX Certificate I: Leadership & Patient Care

Target Audience

Pharmacy technicians

About

Leadership and Patient Care is one of three interlinked certificate programs offered as part of the PharmTechX Program at the University of Maryland School of Pharmacy. The certificate is approved by the Accreditation Council for Pharmacy Education (ACPE). This certificate provides coaching and skill development in patient management, interviewing, therapeutic monitoring, and medication reconciliation. Learners will gain valuable knowledge and skills related to accreditation and safety standards, as well as federal regulations, to ensure medication safety.

Sponsor

This course is sponsored by the University of Maryland School of Pharmacy.

Contact Us

The Center for Innovative Pharmacy Solutions
 University of Maryland School of Pharmacy
 20 N. Pine St.
 Baltimore, MD 21201
 410.706.3381
cips@rx.umaryland.edu



CE Credits: 19.5 Contact Hours
UAN#: 0025-0000-18-013-H04-T
Expiration Date: February 1, 2018
Course No.: PTXCO1

Full Certificate Registration Fee: \$780
 OR
Three Part Registration Fees: Segment A- \$250+ Segment B-\$325+ Segment C- \$225

For more information visit:
<http://www.pharmacy.umaryland.edu/academics/pharmtechx/>

The *PharmTechX Program* at the University of Maryland School of Pharmacy helps current pharmacy technicians advance their practice and take their careers to the next level. *PharmTechX* is a practice-based certificate training program designed to prepare experienced, highly-qualified pharmacy technicians for advanced clinical practice and leadership roles within their organizations. The certificate's leadership component encourages the exploration and expansion of human resources and team management skills to help practicing pharmacy technicians achieve pharmacy operation objectives.

Two Ways to Enroll

Same Online Access

One-time Registration

1. General Patient Management Part I
2. General Patient Management Part II
3. Medication Safety & Regulatory Compliance
4. Transitions of Care in Practice
5. Leadership

\$ Pay one-time

Three-part Registration

- | | |
|----------|--|
| A | 1. General Patient Management Part I
2. General Patient Management Part II |
| B | 3. Medication Safety & Regulatory Compliance
4. Transitions of Care in Practice |
| C | 5. Leadership |

\$ Pay as you go

OR

Learning Objectives

After completing this training program, pharmacy technicians will be able to:

1. Demonstrate effective and appropriately empathetic interactions with patients
2. Interview patients to gain information on their medication history and allergies
3. Prepare accurate documentation for medication reconciliation and transitions of care, including identification of medication safety "red flags"
4. Utilize federal regulatory requirements to evaluate medication safety processes and facilitate improvement
5. Given patient examples, monitor laboratory values to assess "red flags" in drug dosing
6. Demonstrate leadership and collaboration related to pharmacy tasks and teams

This program is offered asynchronously through the CIPS Knowledge Enterprise at www.pharmacists4knowledge.org. Courses are offered online.

Instructors

Taught by experienced pharmacy practitioners and educators from the University of Maryland School of Pharmacy:



Jill Morgan,
PharmD, BCPS,
Program Director



Agnes Ann
Feemster,
PharmD, BCPS



Lauren Hynicka,
PharmD, BCPS



Amy Ives,
PharmD, BCPS



Katie Kiser,
PharmD, BCPS



Ashlee Mattingly,
PharmD



Joey Mattingly,
PharmD, MBA

Sara M. Eltaki,
PharmD, BCPS

The University of Maryland School of Pharmacy is accredited by the Accreditation Council for Pharmacy Education as a provider of continuing pharmacy education. This activity is created, developed and hosted by the University of Maryland School of Pharmacy's Center for Innovative Pharmacy Solutions.



Successful Completion: Learners must complete all practice-based activity components including the audiovisual presentations, post-test, and activity evaluation. Participants must receive a score of at least 70% on the post-test in order to receive credit. The post-test may be taken up to three (3) times. A link to the activity evaluation will be available once a learner has successfully completed the post-test. Statements of CE credit will be available electronically via CPE Monitor within sixty (60) days of completion of the activity.

Conflict of Interest Disclosure: In accordance with the University of Maryland School of Pharmacy Conflicts of Interest Policy, instructors certify that they had no potential conflicts of interest while developing the materials for this program.

Use of Trade Names: The trade names of the drugs and delivery systems in this module are for the purpose of product identification only. The developers of this activity do not intend to imply endorsement for any commercial products discussed.

Resources Disclosure: Resources are provided for the educational benefit of our learners. These materials are not for distribution.

Technology Requirements: To access the course materials, you must use a computer with an internet connection and an online browser that supports Adobe® Flash® Player version 10. Mozilla® Firefox, Windows Internet Explorer 9 or higher, or Apple® Safari® for desktop are acceptable browsers.

Privacy and Confidentiality: The Center for Innovative Pharmacy Solutions (CIPS) is committed to protect the privacy of our learners. CIPS complies with federal regulations regarding privacy and confidentiality. Email addresses may be used periodically to update learners on course offerings and new learning resources. Certain personal information will be provided to the professional certifying entity in order to issue Certificates of Credit. No personal information will be sold to third parties. Your activity evaluation responses will be analyzed in aggregate.

Copyright: All information and materials provided are the property of and have been prepared by the University of Maryland, Baltimore or have been granted permission for use by the copyright owner. No portion of this module may be reproduced or transmitted without written permission from CIPS. All rights reserved.

Refund Policy:

- A refund, less a \$75 administration fee, will be processed if cancellations are made within 15 days. Other restrictions may apply.
- Refund requests must be submitted in writing to cips@rx.umaryland.edu.
- Refunds are not available in the following circumstances:
 - A learner has logged into a course or series;
 - Has launched course materials;
 - Course materials have been shipped; or
 - Request is made after 15 days of the ordering date.
- Course registrations are non-transferrable.

Begin your course by logging in to the Knowledge Enterprise!
www.pharmacists4knowledge.org